

Catalog

MICROSOFT

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- **MS1. 70-640 TS: Windows Server 2008 Active Directory, Configuring**
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 - Additional Active Directory Server Roles in Windows Server 2008
 - Active Directory Objects in Windows Server 2008
 - Group Policy Objects Strategy in Windows Server 2008
 - Configuring DNS in Windows Server 2008
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 - Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring
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- **MS2. 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring**
 - Configure IP Addressing and Windows Services in Windows Server 2008
 - Configure, Manage, and Maintain IP Services in Windows Server 2008
 - Name Resolution in Windows Server 2008
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 - Configure Network Access in Windows Server 2008
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 - Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
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- **MS3. 70-643 TS: Windows Server 2008 Applications Infrastructure, Configuring Part A**
 - Deploying Windows Server 2008 Servers
 - Configuring Windows Server 2008 Availability
 - Configure Terminal Services in Windows 2008
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 - Configuring Windows Server Hyper-V and Virtual Machines
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- **MS4. 70-643 TS: Windows Server 2008 Applications Infrastructure, Configuring Part B**
 - Configuring Web Services and Security in Windows Server 2008
 - Managing IIS in Windows Server 2008
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 - Mentoring 70-643 TS: Windows Server 2008 Applications Infrastructure, Configuring
 - TestPrep 70-643 TS: Windows Server 2008 Applications Infrastructure, Configuring

- **MS5. 70-646 PRO: Windows Server 2008, Server Administrator Part A**
 - Planning Windows Server 2008 Deployment
 - Planning Active Directory and Group Policy for Windows Server 2008
 - Windows Server 2008 Management and Delegation

- Managing File Servers and Data Provisioning in Windows Server 2008
- Windows Server 2008 Application Server Management and Application Provisioning
- Mentoring 70-646 PRO: Windows Server 2008, Server Administrator
- **MS6. 70-646 PRO: Windows Server 2008, Server Administrator Part B**
 - Windows Server 2008 Application Servers and Services
 - Patch Management and Securing and Monitoring Servers in Windows Server 2008
 - Certificate Services, SANs, and High Availability in Windows Server 2008
 - Accessing Windows Networks Remotely in Windows Server 2008
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 - TestPrep 70-646 PRO: Windows Server 2008, Server Administrator
- **MS7. 70-647 PRO: Windows Server 2008, Enterprise Administrator Part A**
 - Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008
 - Network Access in Microsoft Windows Server 2008
 - Application Access and Delivery in Microsoft Windows Server 2008
 - Server and Application Virtualization in Microsoft Windows Server 2008
 - Designing the Active Directory Infrastructure in Microsoft Windows Server 2008
 - Mentoring 70-647 PRO: Windows Server 2008, Enterprise Administrator
- **MS8. 70-647 PRO: Windows Server 2008, Enterprise Administrator Part B**
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 - Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008
 - The Certificate Services Infrastructure in Microsoft Windows Server 2008
 - Software Updates and Compliance Management in Microsoft Windows Server 2008
 - Designing Data Security and High Availability in Microsoft Windows Server 2008
 - Mentoring 70-647 PRO: Windows Server 2008, Enterprise Administrator
 - TestPrep 70-647 PRO: Windows Server 2008, Enterprise Administrator
- **MS9. Microsoft Windows Server 2008: Update to R2**
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- **MS10. 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance**
 - SQL Server 2008 Installation
 - SQL Server 2008 Instance and Database Configuration
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 - SQL Server 2008 Data Management
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 - TestPrep 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance

- **MS11. 70-433 TS: Microsoft SQL Server 2008, Database Development**
 - Creating and Implementing Database Objects in SQL Server 2008
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 - Running Queries and Manipulating Data in SQL Server 2008
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 - Mentoring 70-433 TS: Microsoft SQL Server 2008, Database Development
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- **MS12. 70-448 TS: Microsoft SQL Server 2008, Business Intelligence Development and Maintenance Part A**
 - Implementing SQL Server 2008 Integration Services
 - Configuring SQL Server 2008 Integration Services Packages
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 - Managing SSIS Packages in SQL Server 2008
 - Implementing SQL Server 2008 Reporting Services Solutions
- **MS13. 70-448 TS: Microsoft SQL Server 2008, Business Intelligence Development and Maintenance Part B**
 - Deploying and Delivering SQL Server 2008 Reporting Services Reports
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 - Implementing SQL Server 2008 Analysis Services Solutions
 - Querying Cubes and Working with Data Mining in SSAS
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- 📁 **Windows 7:**
- **MS14. 70-680 TS: Windows 7, Configuring**
 - Installing, Upgrading, and Migrating to Windows 7
 - Deploying Windows 7
 - Configuring Hardware and Applications in Windows 7
 - Configuring Network Connectivity in Windows 7
 - Configuring Access to Resources in Windows 7
 - Configuring Mobile Computing in Windows 7
 - Monitoring, Backing Up, and Restoring Windows 7 Systems
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 - TestPrep 70-680 TS: Windows 7, Configuring
- **MS15. 70-686 PRO: Microsoft Windows 7: Enterprise Desktop Administrator Part A**
 - Planning for Windows 7 Deployment
 - Determining Application Compatibility for Windows 7
 - Creating a Standard Image to Deploy Windows 7
 - Deploying Windows 7 Using WDS and USMT
 - Deploying Windows 7 Using Lite-Touch Installation
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- **MS16. 70-686 PRO: Microsoft Windows 7: Enterprise Desktop Administrator Part B**
 - Deploying Windows 7 using Zero-Touch Installation
 - Designing Windows 7 Client Configuration
 - Troubleshooting Windows 7 Client Configuration
 - Designing Application and Update Deployments for Windows 7
 - Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator
 - TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator

- **MS17. 70-685 Microsoft Windows 7: Enterprise Desktop Support Technician**
 - Identifying and Resolving Windows 7 Application Issues
 - Management and Maintenance of Windows 7 Client Systems
 - Troubleshooting Logon and Resource Access Issues in Windows 7
 - Resolving Windows 7 Network Connectivity Issues
 - Troubleshooting IE8 and Encryption Issues in Windows 7
 - Protecting Windows 7 against Malware and Vulnerabilities
 - Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
 - TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician

 **SharePoint:**

- **MS18. 70-667 TS: Microsoft SharePoint 2010, Configuring Part A**
 - Installing and Configuring Microsoft SharePoint 2010
 - Core Configuration for SharePoint 2010
 - Upgrading to Microsoft SharePoint 2010
 - Configuring and Administrating SharePoint 2010 Search
 - Configuring Web Applications for SharePoint 2010
 - Mentoring 70-667 TS: Microsoft SharePoint 2010, Configuring

- **MS19. 70-667 TS: Microsoft SharePoint 2010, Configuring Part B**
 - SharePoint Authentication and Web Application Security Configuration
 - Configuring SharePoint 2010 Site Collections
 - Managing SharePoint 2010 Features and Solutions
 - SharePoint 2010 Operational Health
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 - Mentoring 70-667 TS: Microsoft SharePoint 2010, Configuring
 - TestPrep 70-667 TS: Microsoft SharePoint 2010, Configuring

- **MS20. 70-668: PRO: Microsoft SharePoint 2010, Administrator Part A**
 - Designing a SharePoint 2010 Physical Architecture
 - SharePoint 2010 Logical Design and Sandbox Solutions
 - Deployment Topology and Availability
 - Planning SharePoint 2010 Service Applications and Component Strategy
 - Planning a SharePoint 2010 Upgrade

- Mentoring 70-668 PRO TS: Microsoft SharePoint 2010, Administrator

- **MS21: 70-668: PRO: Microsoft SharePoint 2010, Administrator Part B**
 - Designing SharePoint 2010 Security
 - SharePoint 2010 Maintenance and Provisioning
 - Backing Up, Restoring, and Monitoring SharePoint 2010
 - Planning for Search in SharePoint 2010
 - Mentoring 70-668 PRO: Microsoft SharePoint 2010, Administrator
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- **MS22: 70-573: TS: Microsoft SharePoint 2010, Application Development Part A**
 - Customizing the Share Point 2010 User Interface Programmatically
 - Developing SharePoint 2010 Web Parts and Controls
 - Developing Business Logic using SharePoint 2010 Workflows and ECM
 - Programmatically working with Permissions and the BCS Service Model
 - Working With SharePoint Data

- **MS23: 70-573: TS: Microsoft SharePoint 2010, Application Development Part B**
 - SharePoint Site Branding
 - SharePoint Server 2010 Object Model
 - SharePoint Features and Solutions
 - Extending SharePoint 2010 Search and Documents
 - Stabilizing and deploying SharePoint 2010 Components

- 📁 **System Center Essentials 2010:**

- **MS24: Microsoft System Center Essentials 2010: Installation and Configuring**
 - Installing and Configuring System Center Essentials 2010
 - Managing Computers, Devices, and Updates in System Center Essentials 2010
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 - Virtualization Management in Essentials 2010

- 📁 **Exchange Server :**

- **MS25. TS: Exchange Server 2007, Configuring Part A**
 - Preparing the Exchange Server 2007 Infrastructure
 - Installing and Transitioning to Exchange Server 2007
 - Managing Exchange Server 2007
 - Managing Default, Custom, and Public Folders in Exchange Server 2007
 - Connectors, Transport Rules, and Message Compliance in Exchange Server 2007
 - Mentoring 70-236 TS: Configuring Exchange Server 2007

- **MS26. TS: Exchange Server 2007, Configuring Part B**
 - Accessing Exchange Server 2007 Remotely
 - Data Protection in Exchange Server 2007
 - Disaster Recovery with Exchange Server 2007
 - Monitoring and Security in Exchange Server 2007
 - Configuring Outlook 2007 for Exchange Server 2007
 - Mentoring 70-236 TS: Configuring Exchange Server 2007
 - TestPrep 70-236 TS: Configuring Exchange Server 2007

Exchange Server 2010:

- **MS27. 70-662 Microsoft Certified Technical Specialist: Microsoft Exchange Server 2010, Configuration Part A**
 - Planning for Exchange Server 2010
 - Installing and Configuring Exchange Server 2010
 - Exchange Server 2010 Administrative Tools
 - Exchange Server 2010 Mailbox Server Administration
 - Exchange Server 2010 Public Folders and Messaging Records Management
 - Exchange Server 2010 Message Transport
- **MS28. 70-662 Microsoft Certified Technical Specialist: Microsoft Exchange Server 2010, Configuration Part B**
 - Exchange Server 2010 Transport Rules, Message Compliance and Security
 - Client Access in Exchange Server 2010
 - Exchange Server 2010 High Availability
 - Backup and Recovery in Exchange Server 2010
 - Monitoring Exchange Server 2010 Mail Flow and Performance

.NET 3.5:

- **MS29. 70-502 TS: Microsoft .NET Framework 3.5 - Windows Presentation Foundation Application Development**
 - Creating WPF Applications with Visual Basic 2008
 - Creating User Interfaces with WPF and Visual Basic 2008
 - WPF Content Creation and Management with Visual Basic 2008
 - WPF Databinding with Visual Basic 2008
 - Customizing and Deploying WPF Applications with Visual Basic 2008
 - Mentoring 70-502 VB - TS: Microsoft .NET Framework 3.5, Windows Presentation Foundation Application Development
- **MS30. 70-503 & 70-504 TS: Microsoft .NET Framework 3.5 - Windows Communication Foundation Application Development (VB)**
 - Getting Started with WCF
 - WCF Contracts, Behaviors, and Data Management
 - Securing and Managing a WCF Application
 - Mentoring 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation Application Development
 - TestPrep 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation
 - Creating, Hosting, and Communication in WF with Visual Basic 2008
 - Activities, Rules, and Conditions in WF with Visual Basic 2008
 - Transactions, Compensations, and Runtime Services in WF with Visual Basic 2008
 - Mentoring 70-504 VB - TS: Microsoft .NET Framework 3.5, Workflow Foundation Application Development
- **MS31. 70-505 TS: Microsoft .NET Framework 3.5, Windows Forms Application Development**
 - Windows Forms Creation with Visual Basic 2008
 - Data Integration with Visual Basic 2008

- Database Environments and XML Handling with Visual Basic 2008
- Printing, MDI Forms, and Usability with Visual Basic 2008
- Custom Controls and Asynchronous Programming with Visual Basic 2008
- Application Configuration and Deployment with Visual Basic 2008
- TestPrep 70-505 VB - TS: Microsoft .NET Framework 3.5, Windows Forms App Dev

- **MS32. 70-562 TS: Microsoft .NET Framework 3.5, ASP.NET Application Development Part A**
 - Developing Web Applications with Visual Basic 2008 and ASP.NET 3.5
 - Creating and Consuming Server Controls with Visual Basic 2008 and ASP.NET 3.5
 - Data and Services Integration with Visual Basic 2008 and ASP.NET 3.5
 - ASP.NET AJAX and Client-Side Scripting with Visual Basic 2008 and ASP.NET 3.5
 - Mentoring 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development

- **MS33. 70-562 TS: Microsoft .NET Framework 3.5, ASP.NET Application Development Part B**
 - XML and Mobile Web Applications with Visual Basic 2008 and ASP.NET 3.5
 - Configuring and Deploying Web Application with Visual Basic 2008 and ASP.NET 3.5
 - Debugging, Tracing, and Monitoring ASP.NET Applications with Visual Basic 2008
 - Optimization and Customization with Visual Basic 2008 and ASP.NET 3.5
 - Mentoring 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development
 - TestPrep 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development

- **MS34. 70-515: TS: Web Applications Development with Microsoft .NET Framework 4 VB Part A**
 - Microsoft .NET Framework 4.0: Web Applications with Visual Studio 2010 and Visual Basic 2010
 - Microsoft .NET Framework 4.0: Web Form Controls with VB 2010
 - Microsoft .NET Framework 4.0: Data Integration with VB 2010
 - Microsoft .NET Framework 4.0: Client-Side Scripting and AJAX with VB 2010
 - Mentoring 70-515 VB - TS: Web Applications Development with .NET 4

- **MS35. 70-515: TS: Web Applications Development with Microsoft .NET Framework 4 VB Part B**
 - Microsoft .NET Framework 4.0: ASP.NET MVC 2 with VB 2010
 - Microsoft .NET Framework 4.0: Configuring and Deploying Web Applications with VB 2010
 - Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with VB 2010
 - Microsoft .NET Framework 4.0: Web Application Optimization and Customization with VB 2010
 - Mentoring 70-515 VB - TS: Web Applications Development with .NET 4
 - TestPrep 70-515 VB – TS: Web Applications Development with .NET 4

- **MS36. 70-515: TS: Web Applications Development with Microsoft .NET Framework 4 (C#); Part A**
 - Microsoft .NET Framework 4: Web Applications with Visual Studio 2010 and Visual C# 2010
 - Microsoft .NET Framework 4: Web Form Controls with C# 2010
 - Microsoft .NET Framework 4: Data Integration with C# 2010
 - Microsoft .NET Framework 4: Client-Side Scripting and AJAX with C# 2010
 - Mentoring 70-515 C# - TS: Web Applications Development with .NET 4

- **MS37. 70-515: TS: Web Applications Development with Microsoft .NET Framework 4 (C#); Part B**
 - Microsoft .NET Framework 4: ASP.NET MVC 2 with C# 2010
 - Microsoft .NET Framework 4: Configuring and Deploying Web Applications with C# 2010

- Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with C# 2010
- Microsoft .NET Framework 4: Web Application Optimization and Customization with C# 2010
- Mentoring 70-515 C# - TS: Web Applications Development with .NET 4
- **MS38 70-513: TS: Windows Communication Foundation Development Microsoft .NET Framework 4 C#**
 - Getting Started with WCF 4 using C# 2010
 - WCF 4 Contracts, Behaviors, and Data Management Using C#
 - Securing and Managing a WCF 4 Application with C# 2010
 - Discovery, Routing, and RESTful Services in WCF 4 Applications with C#
 - Mentoring 70-513 C# - TS: Windows Communication Foundation with .NET 4

- **MS39 70-516: TS: Accessing Data with Microsoft .Net Framework C# Part A**
 - Getting Started with ADO.NET 4 Connections and Commands Using C# 2010
 - Managing ADO.NET 4 Connections and Commands Using C# 2010
 - Getting Started with ADO.NET 4 DataSets Using C# 2010
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- **MS41 70-576: PRO: Designing and Developing Microsoft SharePoint 2010 Applications Part A**
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 - Development Models and Methods in SharePoint 2010
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 - AJAX ,the SharePoint Ribbon, and Content Type Development in SharePoint 2010
 - Custom Branding and Navigation for SharePoint 2010

- **MS42 70-576:PRO: Designing and Developing Microsoft SharePoint 2010 Applications Part B**
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 - Performance Analysis and Debugging in SharePoint 2010
 - Integration and Data Capture Methodologies with SharePoint 2010
 - Information Architecture and Workflow Solutions in SharePoint 2010
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CISCO

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 - Cisco ICND1 1.0: Network Fundamentals
 - Cisco ICND1 1.0: Network Communications and Connections
 - Cisco ICND1 1.0: Switched LANs
 - Cisco ICND1 1.0: Switch Optimization, Security, and Troubleshooting
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 - Cisco ICND1 1.0: Routing and Addressing in the LAN
 - Cisco ICND1 1.0: Packet Delivery, Security, and Remote Access on the Router
 - Mentoring 640-802 Cisco Certified Network Associate (CCNA)

- **CI2. 640-802 Cisco Certified Network Associate Part B**
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 - Cisco ICND1 1.0: WAN Encapsulation and Dynamic Routing using RIP
 - Cisco ICND1 1.0: Network Environment Management
 - Cisco ICND2 1.0: Small and Medium Network Implementation
 - Cisco ICND2 1.0 Improving Switched Network and VLAN Performance
 - Cisco ICND2 1.0: Routing Fundamentals, Subnetting, and VLSMs
 - Cisco ICND2 1.0: Single-Area OSPF Implementation
 - Mentoring 640-802 Cisco Certified Network Associate (CCNA)

- **CI3. 640-802 Cisco Certified Network Associate Part C**
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 - Cisco ICND2 1.0: Address Space Management
 - Cisco ICND2 1.0: Transitioning to IPv6
 - Cisco ICND2 1.0: VPN and Point-to-Point WAN Connections
 - Cisco ICND2 1.0: Extending the LAN to a WAN
 - Mentoring 640-802 Cisco Certified Network Associate (CCNA)
 - TestPrep 640-802 Cisco Certified Network Associate (CCNA)

- **CI4. 640-822 Interconnecting Cisco Networking Devices Part 1 Section A**
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 - Cisco ICND1 1.0: Network Communications and Connections
 - Cisco ICND1 1.0: Switched LANs
 - Cisco ICND1 1.0: Switch Optimization, Security, and Troubleshooting
 - Cisco ICND1 1.0: Wireless LANs
 - Mentoring 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)

- **CI5. 640-822 Interconnecting Cisco Networking Devices Part 1 Section B**
 - Cisco ICND1 1.0: Routing and Addressing in the LAN
 - Cisco ICND1 1.0: Packet Delivery, Security, and Remote Access on the Router

- Cisco ICND1 1.0: WAN Technologies and Routing
- Cisco ICND1 1.0: WAN Encapsulation and Dynamic Routing using RIP
- Cisco ICND1 1.0: Network Environment Management
- Mentoring 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)
- TestPrep 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)

- **CI6. 640-816 Interconnecting Cisco Networking Devices Part 2 Section A**
 - Cisco ICND2 1.0: Small and Medium Network Implementations
 - Cisco ICND2 1.0 Improving Switched Network and VLAN Performance
 - Cisco ICND2 1.0: Routing Fundamentals, Subnetting, and VLSMs
 - Cisco ICND2 1.0: Single-Area OSPF Implementation
 - Cisco ICND2 1.0: EIGRP Implementation
 - Mentoring 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)

- **CI7. 640-816 Interconnecting Cisco Networking Devices Part 2 Section B**
 - Cisco ICND2 1.0: Access Control Lists
 - Cisco ICND2 1.0: Address Space Management
 - Cisco ICND2 1.0: Transitioning to IPv6
 - Cisco ICND2 1.0: VPN and Point-to-Point WAN Connections
 - Cisco ICND2 1.0: Extending the LAN to a WAN
 - Mentoring 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)
 - TestPrep 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)

- **CI8. 640-553 Implementing Cisco IOS Network Security Part A**
 - Cisco INS 1.0: Network Security Principles I
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 - Cisco IINS 1.0: Perimeter Security
 - Cisco IINS 1.0: Network Security Using Cisco IOS Firewalls
 - Cisco IINS 1.0: Cryptography, Encryption, and Digital Signatures
 - Mentoring 640-553 Implementing Cisco IOS Network Security (IINS)

- **CI9. 640-553 Implementing Cisco IOS Network Security Part B**
 - Cisco IINS 1.0: IP Security Site-to-Site Virtual Private Networks
 - Cisco IINS 1.0: Network Security Using Cisco IOS IPS
 - Cisco IINS 1.0: LAN, SAN, Voice, and Endpoint Security
 - Cisco IINS 1.0: Mitigating Layer 2 Attacks
 - Mentoring 640-553 Implementing Cisco IOS Network Security (IINS)
 - TestPrep 640-553 Implementing Cisco IOS Network Security (IINS)

- **CI10. 640-721 Implementing Cisco Unified Wireless Networking Essentials Part A**
 - Cisco IUWNE 1.0: Wireless Fundamentals
 - Cisco IUWNE 1.0: Wireless Antennae and Spread Spectrum Technologies
 - Cisco IUWNE 1.0: Wireless Regulation Bodies, Standards, and Certifications
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 - Cisco IUWNE 1.0: Unified Wireless Network Basic Architecture
 - Cisco IUWNE 1.0: Access Point Management
 - Mentoring 640-721 Implementing Cisco Unified Wireless Networking Essentials (IUWNE)

- **CI11. 640-721 Implementing Cisco Unified Wireless Networking Essentials Part B**
 - Cisco IUWNE 1.0: Wireless Clients
 - Cisco IUWNE 1.0: WLAN Security Basics
 - Cisco IUWNE 1.0: WLAN Authentication and Encryption
 - Cisco IUWNE 1.0: Introducing, Installing, and Administering WCS
 - Cisco IUWNE 1.0: Cisco WCS Administration
 - Cisco IUWNE 1.0: WLAN Maintenance and Troubleshooting
 - Mentoring 640-721 Implementing Cisco Unified Wireless Networking Essentials (IUWNE)
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- **CI12. 640-460 Implementing Cisco IOS Unified Communications**
 - Cisco IIUC 1.0: Unified Communications Systems and Telephony Operations
 - Cisco IIUC 1.0: VoIP Fundamentals I
 - Cisco IIUC 1.0: VoIP Fundamentals II
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 - Cisco IIUC 1.0: Introducing Cisco Unified Communication Manager Express
 - Cisco IIUC 1.0: Supporting Cisco Unified Communications Manager Express
 - Cisco IIUC 1.0: Cisco Unity Express Implementation
 - Cisco IIUC 1.0: The Cisco Smart Business Communications System
 - Mentoring 640-460 Implementing Cisco IOS Unified Communications (IIUC)
 - TestPrep 640-460 Implementing Cisco IOS Unified Communications (IIUC)

- **CI13. 642-813 SWITCH 1.0: Implementing Cisco IP Switched Networks Part A**
 - SWITCH 1.0: Implementing Cisco IP Switched Networks (642-813) Express Guide
 - Cisco SWITCH 1.0: Analyzing Campus Network Designs
 - Cisco SWITCH 1.0: Implementing VLANs in Campus Networks
 - Cisco SWITCH 1.0: Implementing Spanning-Tree
 - Cisco SWITCH 1.0: Inter-VLAN Routing
 - SWITCH 1.0: Implementing Cisco IP Switched Networks (642-813) Express Guide
 - Mentoring 642-813 Implementing Cisco IP Switched Networks (SWITCH)
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- **CI14. 642-813 SWITCH 1.0: Implementing Cisco IP Switched Networks Part B**
 - Cisco SWITCH 1.0: Highly Available Networks
 - Cisco SWITCH 1.0: Configuring Layer 3 High Availability
 - Cisco SWITCH 1.0: Accommodating Voice and Video in Campus Networks
 - Cisco SWITCH 1.0: Integrating Wireless LANs into a Campus Network
 - SWITCH 1.0: Implementing Cisco IP Switched Networks (642-813) Express Guide
 - Mentoring 642-813 Implementing Cisco IP Switched Networks (SWITCH)
 - TestPrep 642-813 Implementing Cisco IP Switched Networks (SWITCH)

- **CI15: 642-832 TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks Part A**
 - TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks (642-832) Express Guide
 - Cisco TSHOOT 1.0: Planning Maintenance for Complex Networks
 - Cisco TSHOOT 1.0: Planning Troubleshooting Processes for Networks
 - Cisco TSHOOT 1.0: Maintenance, Troubleshooting Tools, & Applications
 - Cisco TSHOOT 1.0: Troubleshooting FHRPs and Performance Issues
 - Cisco TSHOOT 1.0: Network Layer Connectivity, OSPF, and EIGRP
 - Cisco TSHOOT 1.0: Route Redistribution, BGP, and Performance Issues

- TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks (642-832) Express Guide
- Mentoring 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)

- **CI16: 642-832 TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks Part B**
 - Cisco TSHOOT 1.0: Maintaining and Troubleshooting Network Security Solutions
 - Cisco TSHOOT 1.0 eLT: Troubleshooting Performance Problems on Switches
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 - Cisco TSHOOT 1.0 eLT: Troubleshooting Voice over IP Integration
 - Cisco TSHOOT 1.0 eLT: Troubleshooting Video Integration
 - TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks (642-832) Express Guide
 - Mentoring 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)

- **CI17: 642-832 TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks Part C**
 - Cisco TSHOOT 1.0 eLT: Troubleshooting NAT and PAT
 - Cisco TSHOOT 1.0 eLT: Troubleshooting DHCP
 - Cisco TSHOOT 1.0 eLT: Troubleshooting IPv6, OSPFv3, and RIPng
 - Cisco TSHOOT 1.0 eLT: Troubleshooting Network Applications Services
 - Cisco TSHOOT 1.0 eLT: Troubleshooting Branch Office and Remote Worker Problems
 - TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks (642-832) Express Guide
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- **CI18: 642-902 ROUTE 1.0: Implementing Cisco IP Routing Part A**
 - ROUTE 1.0: Implementing Cisco IP Routing (642-902) Express Guide
 - Cisco ROUTE 1.0: Routing Services for Converged Networks
 - Cisco ROUTE 1.0: EIGRP Implementation for the Enterprise
 - Cisco ROUTE 1.0: EIGRP Authentication and Advanced Feature Implementation
 - Cisco ROUTE 1.0: The OSPF Routing Protocol
 - Cisco ROUTE 1.0: Implementing an OSPF-Based Solution
 - ROUTE 1.0: Implementing Cisco IP Routing (642-902) Express Guide
 - Mentoring 642-902 Implementing Cisco IP Routing (ROUTE)

- **CI19: 642-902 ROUTE 1.0: Implementing Cisco IP Routing Part B**
 - Cisco ROUTE 1.0: Configuring and Verifying Route Redistribution
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 - Cisco ROUTE 1.0: Connecting the Enterprise to ISPs
 - Cisco ROUTE 1.0: Configuring and Verifying BGP operations
 - Cisco ROUTE 1.0 eLT: Implementing Path Control
 - ROUTE 1.0: Implementing Cisco IP Routing (642-902) Express Guide
 - Mentoring 642-902 Implementing Cisco IP Routing (ROUTE)

➤ **CI20: 642-902 ROUTE 1.0: Implementing Cisco IP Routing Part C**

- Cisco ROUTE 1.0 eLT: IPv6 Addressing and Unicast
- Cisco ROUTE 1.0 eLT: Implement RIPng, OSPFv3, EIGRP and Redistribution in IPv6
- Cisco ROUTE 1.0 eLT: IPv6 Transition Techniques
- Cisco ROUTE 1.0 eLT: NAT and PAT with IPv6
- Cisco ROUTE 1.0 eLT: Routing for Branch Offices and Mobile Workers
- ROUTE 1.0: Implementing Cisco IP Routing (642-902) Express Guide
- Mentoring 642-902 Implementing Cisco IP Routing (ROUTE)
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➤ **CI21: 642-437 Implementing Cisco Voice Communication and QoS v8.0 Part A**

- Cisco CVOICE 8.0: Introduction to Voice Gateways
- Cisco CVOICE 8.0: Voice Port Implementation, Codecs, and DSPs
- Cisco CVOICE 8.0: Transporting Voice over IP networks
- Cisco CVOICE 8.0: SIP and MGCP Signaling Protocols
- Cisco CVOICE 8.0: VoIP Call Legs
- Cisco CVOICE 8.0: Cisco Unified Communications Manager Express
- Mentoring 642-437 Implementing CUC Voice over IP and Qos(CVOICE)

➤ **CI22: 642-437 Implementing Cisco Voice Communication and QoS v8.0 Part B**

- Cisco CVOICE 8.0: Cisco Unified Communications Manager Express Endpoints
- Cisco CVOICE 8.0: Call Routing and Dial Plans
- Cisco CVOICE 8.0: Path Selection and Calling Privileges
- Cisco CVOICE 8.0: Gatekeeper and Cisco Unified Border Element
- Cisco CVOICE 8.0: QoS Mechanisms
- Cisco CVOICE 8.0: Congestion, Rate Limiting, and AutoQos
- Mentoring 642-437 Implementing CUC Voice over IP and Qos(CVOICE)

➤ **CI23: 642-447 Implementing Cisco Unified Communication Manager , Part 1A CIPT1 v8**

- Cisco CIPTI 8.0: Introduction to Cisco Unified Communications Manager
- Cisco CIPTI 8.0: Cisco Unified Communications Manager Administration
- Cisco CIPTI 8.0: Cisco Unified Communications Manager Single-Site-On-Net Calling
- Cisco CIPTI 8.0: Implementing PSTN Gateway in Cisco Unified Communications Manager
- Cisco CIPTI 8.0: CUCM Call Routing Components And Calling Privileges
- Mentoring 642-447 Implementing CUCM, part1(CIPT1)

➤ **CI24: 642-447 Implementing Cisco Unified Communication Manager , Part 1B CIPT1 v8**

- Cisco CIPTI 8.0: Digit manipulation Tools And Calling Privileges
- Cisco CIPTI 8.0: Cisco Unified Mobility

- Cisco CIPTI 8.0: Implementing Call Coverage
- Cisco CIPTI 8.0: Implementing Media Resources in Unified Communication Manager Feature And Application Implementation
- Mentoring 642-447 Implementing CUCM Part1 (CIPT1)
- **CI25: 642-457 Implementing Cisco Unified Communication Manager , Part 2 CIPT2 v8**
 - Cisco CIPT2 8.0: Multisite Development Issues And Solutions Overview
 - Cisco CIPT2 8.0: Multisite Development Implementation
 - Cisco CIPT2 8.0: Centralized Call Processing Redundancy Implementation
 - Cisco CIPT2 8.0: Bandwidth Management And CAC Implementation
 - Cisco CIPT2 8.0: Feature And Applications For Multisite Deployment
 - Cisco CIPT2 8.0: Feature And Applications For Multisite Deployment
 - Cisco CIPT2 8.0: Call Control Discovery
 - Mentoring 642-447 Implementing CUCM Part2 (CIPT2)
- **CI26: 642-427 TVOICE 8.0: Troubleshooting Cisco Unified Communications Part A**
 - Cisco TVOICE 8.0: Troubleshooting Unified Communications Solutions Overview
 - Cisco TVOICE 8.0: Cisco Unified Communications Manager Troubleshooting
 - Cisco TVOICE 8.0: Troubleshooting Call Setup Issues
 - Cisco TVOICE 8.0: Troubleshooting Off-Net Calling Issues
 - Cisco TVOICE 8.0: Troubleshooting SAF and CCD Issues
 - Mentoring 642-427 Troubleshooting Cisco Unified Communications (TVoice)
- **CI27: 642-427 TVOICE 8.0: Troubleshooting Cisco Unified Communications Part B**
 - Cisco TVOICE 8.0: Troubleshooting Device and Extension Mobility
 - Cisco TVOICE 8.0: Troubleshooting Cisco Unified Mobility and CUCM Presence
 - Cisco TVOICE 8.0: Troubleshooting Conference and Transcoder Issues
 - Cisco TVOICE 8.0: Troubleshooting RSVP Agents and Voice Quality Issues
 - Cisco TVOICE 8.0: Troubleshooting MOH and MTP Issues
 - Mentoring 642-427 Troubleshooting Cisco Unified Communications (TVoice)
- **CI28: 642-467 CAPPS 8.0: Integrating Cisco Unified Communications Applications Part A**
 - Cisco CAPPS 8.0: Introduction to Voice-Mail
 - Cisco CAPPS 8.0: Integrating Cisco Unity Connection with CUCM
 - Cisco CAPPS 8.0: Configuring the CUC System and Dial Plan Components
 - Cisco CAPPS 8.0: Implementing Cisco Unity Connection
 - Cisco CAPPS 8.0: Implementing Cisco Unity Express in CUCM Express Environment
 - Mentoring 642-467 Integrating Cisco Unified Communications Applications (CAPPS)
- **CI29: 642-467 CAPPS 8.0: Integrating Cisco Unified Communications Applications Part B**
 - Cisco CAPPS 8.0: Cisco Unity Express Users and Auto Attendant
 - Cisco CAPPS 8.0: Troubleshooting Cisco Unity Express
 - Cisco CAPPS 8.0: Voice Profile for Internet Mail Implementation
 - Cisco CAPPS 8.0: Understanding Cisco Unified Presence Implementation

- Cisco CAPPs 8.0: Integrating Cisco Unified Presence and its Components
- Mentoring 642-467 Integrating Cisco Unified Communications Applications (CAPPs)

- **CI30: 642-637 Securing Networks with Cisco Routers and Switches (SECURE) v1.0 Part A**
 - Cisco SECURE 1.0: Protection Controls and Identity-based Network Services
 - Cisco SECURE 1.0: Deploying Basic 802.1X Features
 - Cisco SECURE 1.0: Advanced Switched Data Plane Security Controls
 - Cisco SECURE 1.0: Advanced Routed Data Plane Security Controls
 - Cisco SECURE 1.0: Advanced Control Plane Security Controls
 - Cisco SECURE 1.0: Deploying Advanced Management Plane Security Controls
 - Cisco SECURE 1.0: Deploying Network Address Translation
 - Cisco SECURE 1.0: Deploying Basic Zone-Based Policy Firewalls
 - Mentoring 642-637 Securing Networks with Cisco Routers and Switches (SECURE)

- **CI31: 642-637 Securing Networks with Cisco Routers and Switches (SECURE) v1.0 Part B**
 - Cisco SECURE 1.0: Deploying Advanced Zone-Based Policy Firewalls
 - Cisco SECURE 1.0: Deploying Cisco 105 Software IPS
 - Cisco SECURE 1.0: Site-to-Site VPN Architectures and Technologies
 - Cisco SECURE 1.0: Deploying Scalable Authentication in Site-to-Site IPSec VPNs
 - Cisco SECURE 1.0: Deploying DMVPNs
 - Cisco SECURE 1.0: Deploying Tunnel-Based IPSec VPNs and GET VPNs
 - Cisco SECURE 1.0: Remote Access VPNs
 - Cisco SECURE 1.0: Deploying Remote Access Solutions Using SSL VPN
 - Mentoring 642-637 Securing Networks with Cisco Routers and Switches (SECURE)

- **CI32: 642-627 IPS 7.0: Implementing Cisco Intrusion Prevention System Part A**
 - Cisco IPS 7.0: Introduction to Intrusion Prevention and Detection Systems
 - Cisco IPS 7.0: IPS Traffic Analysis, Countermeasures, and Deployment Architecture
 - Cisco IPS 7.0: Performing the Cisco IPS Sensor Initial Setup
 - Cisco IPS 7.0: Managing Cisco IPS Devices
 - Cisco IPS 7.0: Implementing Cisco Unity Express in CUCM Express Environment
 - Cisco IPS 7.0: Configuring Cisco IPS Signature Engines and Anomaly Detection
 - Mentoring 642-627 Implementing Cisco Intrusion Prevention System (IPS)

- **CI33: 642-627 IPS 7.0: Implementing Cisco Intrusion Prevention System Part B**
 - Cisco IPS 7.0: False Positives, Negatives and Response Improvement
 - Cisco IPS 7.0: Adapting Traffic Analysis and Response to the Environment
 - Cisco IPS 7.0: Virtualization, High-Availability, and High-Performance Solutions
 - Cisco IPS 7.0: Managing and Analyzing Events
 - Mentoring 642-627 Implementing Cisco Intrusion Prevention System (IPS)

- **CI34: 640-864 DESGN - Designing for Cisco Internetwork Solutions Part A**
 - Cisco DESGN 2.1: Network Design Methodology Overview

- Cisco DESGN 2.1: Structuring and Modularizing the Network
 - Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks
 - Cisco DESGN 2.1: Identifying WAN Technology Considerations
 - Cisco DESGN 2.1: Designing the Enterprise WAN and Branch
 - Cisco DESGN 2.1: Designing IP Addressing
 - Mentoring 640-864 Designing for Cisco Internetwork Solutions (DESGN)
- **CI35: 640-864 DESGN - Designing for Cisco Internetwork Solutions Part B**
- Cisco DESGN 2.1: Security Solutions for the Network
 - Cisco DESGN 2.1: Integrating Voice and Video Architectures
 - Cisco DESGN 2.1: Selecting Routing Protocols
 - Cisco DESGN 2.1: Voice and Video Technology Requirements
 - Cisco DESGN 2.1: Design Considerations for Basic Wireless Networking
 - Cisco DESGN 2.1: Defining Network Security
 - Mentoring 640-864 Designing for Cisco Internetwork Solutions (DESGN)
 - TestPrep 640-864 Designing for Cisco Internetwork Solutions (DESGN)
- **CI36: Instructor Series: Securing Networks with ASA Fundamentals (SNAF) 1.0**
- Cisco SNAF 1.0 Instructor Series: Understanding Cisco Security Appliances
 - Cisco SNAF 1.0 Instructor Series: Translations, ACLs and Object Grouping
 - Cisco SNAF 1.0 Instructor Series: Configuring Key Security Components
 - Cisco SNAF 1.0 Instructor Series: Protocol Handling, Threat Detection, VPNs
 - Cisco SNAF 1.0 Instructor Series: Exploring VPNs and Firewalls
 - Cisco SNAF 1.0 Instructor Series: Configuring Security Contexts and Failover
- **CI37: Instructor Series: Securing Networks with ASA Advanced (SNAA) 1.0**
- Cisco SNAA 1.0 Instructor Series: Advanced NAT, Routing and Switching
 - Cisco SNAA 1.0 Instructor Series: IPsec VPNs
 - Cisco SNAA 1.0 Instructor Series: Certificates, Easy VPN, and QoS
 - Cisco SNAA 1.0 Instructor Series: SSL VPN
 - Cisco SNAA 1.0 Instructor Series: SSL VPN Advanced
 - Cisco SNAA 1.0 Instructor Series: Cisco Secure Desktop and ASA SSM

VMWARE

V1. VMware Overview

- Virtualization with VMware: An Overview
- VMware Desktop Overview
- VMware Server Overview
- VMware Datacenter Overview

VMware Workstation

- VMware Workstation 7: Getting started with Virtual Machines
- VMware Workstation 7: Managing Virtual Machines

COMPTIA CERTIFICATIONS

CompTIA Certifications:

- **CT1. 220-701 CompTIA A+ Essentials**
 - A+ Essentials 2009: Computer Hardware Components
 - A+ Essentials 2009: Configuring Displays, Peripherals, Laptops, and Printers
 - A+ Essentials 2009: Installing Windows Operating Systems
 - A+ Essentials 2009: Using and Managing Windows
 - A+ Essentials 2009: Troubleshooting Computers and Printers
 - A+ Essentials 2009: Security and Network Fundamentals
 - A+ Essentials 2009: Operational Procedures and Preventative Maintenance
 - Mentoring 220-701 A+ Essentials
 - TestPrep 220-701 A+ Essentials

- **CT2. 220-702 CompTIA A+ Practical Application**
 - A+ Practical Application 2009: Personal Computer Components
 - A+ Practical Application 2009: Troubleshooting Hardware
 - A+ Practical Application 2009: Maintaining Operating Systems
 - A+ Practical Application 2009: Security
 - Mentoring 220-702 A+ Practical Application
 - TestPrep 220-702 A+ Practical Application

- **CT3. N10-004 CompTIA Network+ 2009 Part A**
 - CompTIA Network+ 2009: Network Fundamentals
 - CompTIA Network+ 2009: Network Components
 - CompTIA Network+ 2009: Network Devices
 - CompTIA Network+ 2009: Network Protocols
 - CompTIA Network+ 2009: Wide Area Networks
 - CompTIA Network+ 2009: Wireless Networks
 - Mentoring N10-004 Network+

- **CT4. N10-004 CompTIA Network+ 2009 Part B**
 - CompTIA Network+ 2009: Network Addressing
 - CompTIA Network+ 2009: Routing
 - CompTIA Network+ 2009: Managing and Monitoring the Network
 - CompTIA Network+ 2009: Troubleshooting the Network
 - CompTIA Network+ 2009: Network Security
 - Mentoring N10-004 Network+
 - TestPrep N10-004 Network+

- **CT7. SK0-003 CompTIA Server+ 2009**
 - CompTIA Server+ (2009) System Hardware
 - CompTIA Server+ 2009: Server Functions and Network Essentials
 - CompTIA Server+ 2009: Storage
 - CompTIA Server+ 2009: IT Environment
 - CompTIA Server+ 2009: Disaster Recovery

- CompTIA Server+ 2009: Troubleshooting
- CompTIA Server+ 2009: Network and Storage Troubleshooting
- Mentoring SK0-003 Server+
- TestPrep SK0-003 Server+

- **CT8. XK0-002 CompTIA Linux+**
 - Installing SUSE Linux
 - Command-Line Management in SUSE Linux
 - Configuring a SUSE Linux Network
 - Managing System Processes in SUSE Linux
 - Managing Users, Groups, and Storage in SUSE Linux
 - SUSE Linux Security
 - SUSE Linux Hardware and Documentation
 - Mentoring XK0-002 Linux+
 - TestPrep XK0-002 Linux+

- **CT9. CompTIA Project+ (2009 Edition) exam**
 - Project+ 2009 Instructor Series: Initiating a Project
 - Project+ 2009 Instructor Series: Project Scope and Schedule
 - Project+ 2009 Instructor Series: Resources, Risks and Quality
 - Project+ 2009 Instructor Series: Communication, Procurement and Cost
 - Project+ 2009 Instructor Series: Executing the Project
 - Project+ 2009 Instructor Series: Monitoring, Controlling and Closing Projects
 - Mentoring PK0-002 Instructor Series: CompTIA Project+ 2009
 - CompTIA Project+ 2009 Express Guide

- **CT10. SY0-301 CompTIA Security+ 2011 Edition Part A**
 - Control Fundamentals and Security Threats
 - Network Protocols, Attacks, and Defences
 - Creating Secure Networks and Performing Security Assessments
 - Network and System Security Mechanisms
 - Remote Access and Wireless Security

- **CT11. SY0-301 CompTIA Security+ 2011 Edition Part B**
 - Authentication, Biometrics, and Security Controls
 - Securing the IT Environment
 - Cryptography and Public Key Infrastructures
 - Business Continuity, Disaster Recovery, Security Training and Forensics
 - Securing Applications, Virtualized Environments, and Cloud Computing

- **CT12. CompTIA Linux+ LX0-101**
 - Using the Linux Shell
 - Redirection Approach and process Control
 - Managing and Processing Text
 - Managing Files in Linux
 - Mounting and Managing File Systems

- Partitions, File systems and Disk Quotas
 - Hardware Requirement
 - Hardware Configurations For Linux
 - Installing Linux
 - Managing Debian and Red hat Packages
 - Administrating the X window System
 - Mentoring LX0-101 Linux+ powered by LPI Exam 1
 - Testprep LX0-101 Linux+ powered by LPI Exam 1
- **CT13. CompTIA Linux+ LX0-102**
- The Linux kernel
 - Printing in Linux
 - Writing Shell Scripts in Linux
 - Administrative and Documentation Task in Linux
 - Managing Linux User and Group Accounts
 - Administrative Linux System Tasks and Backup Strategies
 - Networking Fundamentals in Linux
 - Working with Sendmail and Apache
 - Security in Linux Environment
 - Data Management, Localization, Encryption in Linux
 - Mail Transfer Agent and Accessibility in Linux
 - Mentoring LX0-102 Linux+ powered by LPI Exam 2
 - Testprep LX0-102 Linux+ powered by LPI Exam 2

ORACLE

Oracle:

- **OR1. 1Z0-050 Oracle Database 11g: New Features for Administrators Part A**
- Oracle Database 11g: Installation and Upgrade Enhancements
 - Oracle Database 11g: Storage Enhancements
 - Oracle Database 11g: Change Management Overview and SQL Plan Management
 - Oracle Database 11g: Database Replay and Automatic SQL Tuning
 - Oracle Database 11g: Intelligent Infrastructure Enhancements
 - Oracle Database 11g: Performance Enhancements
 - Mentoring 1Z0-050 Oracle Database 11g: New Features for Administrators
- **OR2. 1Z0-050 Oracle Database 11g: New Features for Administrators Part B**
- Oracle Database 11g: Partitioning and Storage-Related Enhancements
 - Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner
 - Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor
 - Oracle Database 11g: New Security Features

- Oracle Database 11g: SecureFiles and Miscellaneous New Features
- Mentoring 1Z0-050 Oracle Database 11g: New Features for Administrators
- TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators

- **OR3. 1Z0-051 Oracle Database 11g: SQL Fundamentals I**
 - Oracle Database 11g: Using SQL to Query Your Database
 - Oracle Database 11g: Conversion Functions, Group Functions, and Joins
 - Oracle Database 11g: Subqueries, Set Operators, and Data Manipulation
 - Oracle Database 11g: Using DDL, Views, Sequences, Indexes, and Synonyms
 - Mentoring 1Z0-051 Oracle Database 11g: SQL Fundamentals I
 - TestPrep 1Z0-051 Oracle Database 11g: SQL Fundamentals I

- **OR4. 1Z0-047 Oracle Database SQL Expert**
 - Oracle Database 11g: Controlling User Access and Managing Schema Objects
 - Oracle Database 11g: Data Dictionary Views and Large Data Sets
 - Oracle Database 11g: Managing Data in Different Time Zones
 - Oracle Database 11g: Using Subqueries and Regular Expressions
 - Mentoring 1Z0-047 Oracle Database SQL Expert
 - TestPrep 1Z0-047 Oracle Database SQL Expert

- **OR5. 1Z0-052 Oracle Database 11g: Administration I**
 - Oracle Database 11g: Database Architecture and Installation
 - Oracle Database 11g: Database Creation, Instance Management, and Connectivity
 - Oracle Database 11g: Storage Structures and User Security
 - Oracle Database 11g: Managing the Schema, Data, and Concurrency
 - Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance
 - Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup
 - Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database
 - Mentoring 1Z0-052 Oracle Database 11g: Administration I
 - TestPrep 1Z0-052 Oracle Database 11g: Administration I

- **OR6. 1Z0-053 Oracle Database 11g: Administration II**
 - Oracle Database 11g: Database Architecture and ASM
 - Oracle Database 11g: Configuring for Recovery
 - Oracle Database 11g: Configuring for Backups
 - Oracle Database 11g: Using RMAN for Recovery
 - Oracle Database 11g: Supporting RMAN and Using Flashback Technology
 - Oracle Database 11g: Diagnosing the Database and Managing Memory
 - Oracle Database 11g: Database Performance and Space Management
 - Oracle Database 11g: Managing Resources and Task Automation
 - Oracle Database 11g: Globalization
 - Mentoring 1Z0-053 Oracle Database 11g: Administration II

- **OR7. 1Z0-054 Oracle Database 11g: Performance Tuning**
 - Oracle Database 11g: Performance Tuning Methodology and Tools
 - Oracle Database 11g: Using AWR and Defining Problems
 - Oracle Database 11g: Metrics, Alerts, Baselines, AWR Tools, and Services

- Oracle Database 11g: Problem SQL Statements and Oracle Optimizer
 - Oracle Database 11g: SQL Performance Management and Database Replay
 - Oracle Database 11g: Shared Pool and Buffer Cache Tuning
 - Oracle Database 11g: Tuning PGA, Temporary Space, and AMM
 - Oracle Database 11g: Segment Space, I/O, and Performance Tuning
- **OR8. 1Z0-144 Oracle Database 11g: Program with PL/SQL**
- Oracle Database 11g: Getting Started With PL/SQL
 - Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures
 - Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors
 - Oracle Database 11g: Using Exceptions, Subprograms, JDeveloper, and REF Cursors
 - Oracle Database 11g: Subprograms, Packages, and Exception Handling
 - Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations
 - Oracle Database 11g: Using Triggers and the PL/SQL Compiler
 - Oracle Database 11g: PL/SQL Code and Dependency Management
- **OR9. Oracle Database 11g :Secure Backup**
- Oracle Database 11g: Configuring OSB and Security
 - Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup
 - Oracle Database 11g: RMAN and Oracle Secure Backup
 - Oracle Database 11g: Managing Backups and Infrastructure
 - Oracle Database 11g: Tape Vaulting, Duplication, and Tuning
- **OR10. Oracle Database 11g: RAC Administration**
- Oracle Database 11g: Installation of Clusterware and RAC
 - Oracle Database 11g: RAC Database and Oracle Clusterware Administration
 - Oracle Database 11g: RAC Performance Tuning
 - Oracle Database 11g: Configure, Manage, and Use Service in RAC
 - Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management
 - Oracle Database 11g: High Availability in RAC
- **OR11. Oracle Database 11g: Security Part A**
- Oracle Database 11g: Introduction to Database Security and Solutions
 - Oracle Database 11g: Database Security
 - Oracle Database 11g: Database Auditing
 - Oracle Database 11g: Basic User and Strong Authentication
 - Oracle Database 11g: Enterprise User Security and Proxy Authentication
 - Oracle Database 11g: Privileges, Roles, and Application Contexts
- **OR12. Oracle Database 11g: Security Part B**
- Oracle Database 11g: Virtual Private Database

- Oracle Database 11g: Oracle Label Security and the Data Masking Pack
 - Oracle Database 11g: Encryption Concepts
 - Oracle Database 11g: Transparent Data Encryption
 - Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus
- **OR13. 1Z0-050 Oracle Database 11g: New Features for Administrators Release 2 Part A**
- Oracle Database 11g Release 2: Installation and Oracle Restart
 - Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements
 - Oracle Database 11g Release 2: Oracle Partitioning and Security Features
 - Oracle Database 11g Release 2: Using Change Management Solutions
 - Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements
 - Mentoring 1Z0-050 Oracle Database 11g: New Features for Administrators
- **OR14. 1Z0-050 Oracle Database 11g: New Features for Administrators Release 2 Part B**
- Oracle Database 11g Release 2: Diagnosability Enhancements
 - Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements
 - Oracle Database 11g Release 2: Application Performance Enhancements
 - Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data
 - Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup
 - Mentoring 1Z0-050 Oracle Database 11g: New Features for Administrators
- **OR15. 1Z0-052 Oracle Database 11g: Administration Workshop I Release 2**
- Oracle Database 11g Release 2: Database Architecture and Installation
 - Oracle Database 11g Release 2: Database Creation and Instance Management
 - Oracle Database 11g Release 2: The ASM Instance and Network Connectivity
 - Oracle Database 11g Release 2: Storage Structures and User Security
 - Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing
 - Oracle Database 11g Release 2: Managing Database Maintenance and Performance
 - Oracle Database 11g Release 2: Backup and Recovery
 - Oracle Database 11g Release 2: Moving Data and Oracle Support
 - Mentoring 1Z0-052 Oracle Database 11g: Administration I
- **OR16. 1Z0-053 Oracle Database 11g: Administration Workshop II Release 2**
- Oracle Database 11g Release 2: Database Architecture and Recovery Operations
 - Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups
 - Oracle Database 11g Release 2: Performing Restore and Recovery Tasks
 - Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN
 - Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies
 - Oracle Database 11g Release 2: Managing Database Memory and Performance
 - Oracle Database 11g Release 2: Managing Database Resources and the Scheduler
 - Oracle Database 11g Release 2: Managing Database Space and Duplication
 - Mentoring 1Z0-052 Oracle Database 11g: Administration II

(ISC) 2

(ISC) 2:

➤ **IS3. Information Systems Security Engineering Professional (ISSEP) Domains**

- Systems Security Engineering
- Certification and Accreditation
- Technical Management
- US Government Information Assurance Regulations

➤ **IS5. Systems Security Certified Practitioner (SSCP) 2012**

- (SSCP) Domain: Access Controls
- (SSCP) Domain: Cryptography
- (SSCP) Domain: Malicious Code
- (SSCP) Domain: Monitoring And Analysis Part 1
- (SSCP) Domain-Monitoring And Analysis Part 2
- (SSCP) Domain: Networks and telecommunications Part 1
- (SSCP) Domain: Networks and telecommunications Part 2
- (SSCP) Domain: Security Operations and Administration Part 1
- (SSCP) Domain: Security Operations and Administration Part 2
- (SSCP) Domain-Security Operations and Administration Part 3
- (SSCP) Domain: Risk, Response, and Recovery

➤ **IS6. Certified Information Systems Security Professional (CISSP) 2012 Part A**

- CISSP 2012 Domain: Access Control
- CISSP 2012 Domain: Telecommunications and Network Security
- CISSP 2012 Domain: Information Security Governance and Risk Management
- CISSP 2012 Domain: Software Development Security
- CISSP 2012 Domain: Cryptography
- Mentoring Certified Information Systems Security Professional (CISSP)

➤ **IS7. Certified Information Systems Security Professional (CISSP) 2012 Part B**

- CISSP 2012 Domain: Security Architecture and Design
- CISSP 2012 Domain: Operations Security
- CISSP 2012 Domain: Business Continuity and Disaster Recovery Planning
- CISSP 2012 Domain: Legal, Regulations, Investigations and Compliance
- CISSP 2012 Domain: Physical(Environment) Security
- Mentoring Certified Information Systems Security Professional (CISSP)
- TestPrep Certified Information Systems Security Professional (CISSP)

PROJECT MANAGEMENT INSTITUTE

PMI:

- **PM1. Project Management Professional (PMP) Exam - PMBOK Guide - Fourth Edition-aligned - Part A**
 - Managing Projects within Organizations
 - Project Management Overview
 - Project Management Process Groups
 - Integrated Initiation and Planning
 - Integrated Project Execution, Monitoring, and Control
 - Project Requirements and Defining Scope
 - Create Work Breakdown Structure
 - Monitoring and Controlling Project Scope
 - Mentoring Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned

- **PM2. Project Management Professional (PMP) Exam - PMBOK Guide - Fourth Edition-aligned - Part B**
 - Defining and Sequencing Project Activities
 - Estimating Activity Resources and Durations
 - Developing and Controlling the Project Schedule
 - Estimating and Budgeting Project Costs
 - Controlling Costs
 - Project Quality Planning
 - Quality Assurance and Quality Control
 - Mentoring Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned

- **PM3. Project Management Professional (PMP) Exam - PMBOK Guide - Fourth Edition-aligned - Part C**
 - Planning Project Human Resources
 - Managing Project Human Resources
 - Planning and Managing Project Human Resources Simulation
 - Stakeholders and the Communications Management Plan
 - Processes for Managing Project Communications
 - Communicating Effectively with Project Stakeholders Simulation
 - Mentoring Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned

- **PM4. Project Management Professional (PMP) Exam - PMBOK Guide - Fourth Edition-aligned - Part D**
 - Risk Management Planning
 - Performing Risk Analysis
 - Risk Response, Monitor, and Control
 - Identifying Project Risks
 - Planning Project Procurement
 - Managing Procurements
 - The Role of Ethics in Project Management

- Core PMI® Values and Ethical Standards
- Mentoring Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned
- TestPrep Project Management Professional (PMP) PMBOK Guide Fourth Edition Aligned

ITIL v3:

ITIL v3:

➤ **IT1. IT Infrastructure Library (ITIL) v3 Foundation Syllabus v4.2 exam; Part A**

- ITIL V3 Foundation Syllabus v4.2: ITIL and the Service Lifecycle
- ITIL V3 Foundation Syllabus v4.2: Service Strategy Fundamentals
- ITIL V3 Foundation Syllabus v4.2: Service Strategy Processes
- ITIL V3 Foundation Syllabus v4.2: Service Design Fundamentals
- ITIL V3 Foundation Syllabus v4.2: Service Design Processes
- Mentoring ITIL V3 Foundation (ITV3F)

➤ **IT2. IT Infrastructure Library (ITIL) v3 Foundation Syllabus v4.2 exam; Part B**

- ITIL V3 Foundation Syllabus v4.2: Service Transition Processes and Principles
- ITIL V3 Foundation Syllabus v4.2: Service Operation Principles and Functions
- ITIL V3 Foundation Syllabus v4.2: Service Operation Processes
- ITIL V3 Foundation Syllabus v4.2: Continual Service Improvement Fundamentals
- *Mentoring ITIL V3 Foundation (ITV3F)*
- *TestPrep ITIL V3 Foundation (ITV3F)*

➤ **IT3. ITIL v3 Intermediate: Operational Support & Analysis Exam; Part A**

- ITIL V3 OSA: Introduction to Operational Support & Analysis exam Part A
- ITIL V3 OSA: Introduction to Event Management
- ITIL V3 OSA: Introduction to Incident Management
- ITIL V3 OSA: Incident Management Interactions
- ITIL V3 OSA: Introduction to Request Fulfillment
- ITIL V3 OSA: Request Fulfillment Process Interfaces and Challenges
- ITIL V3 OSA: Introduction to Problem Management
- Mentoring ITIL V3 Operational Support and Analysis

➤ **IT4. ITIL v3 Intermediate: Operational Support & Analysis Exam Part B**

- ITIL V3 OSA: Problem Management Process Interfaces and Challenges
- ITIL V3 OSA: Introduction to Access Management
- ITIL V3 OSA: Introduction to Service Desk
- ITIL V3 OSA: Service Desk Metrics and Outsourcing
- ITIL V3 OSA: Introduction to Functions

- ITIL V3 OSA: Function Activities
- ITIL V3 OSA: Problem Management Process Interfaces and Challenges
- Mentoring ITIL V3 Operational Support and Analysis
- TestPrep ITIL V3 Operational Support and Analysis

Catalog

Adobe:

- **A1. Adobe Flash CS4**
 - Introduction to Adobe Flash CS4 Professional
 - Drawing and Working with Images in Flash CS4
 - Using Flash CS4 Libraries, Text, and Components
 - Animation in Flash CS4
 - ActionScript and Multimedia in Flash CS4
 - Workflow and Adobe Integration in Flash CS4
 - Creating Navigation and Publishing Movies in Flash CS4

- **A2. Adobe Imaging Manipulation**
 - Adobe PhotoShop CS4
 - Photoshop CS4: Getting Started
 - Photoshop CS4: Beyond the Basics
 - Adobe Illustrator CS4
 - Illustrator CS4: Getting Started
 - Illustrator CS4: Beyond the Basics
 - Adobe InDesign CS4
 - Adobe InDesign CS4: Fundamentals

- **A3. Adobe Dreamweaver CS4**
 - Setting up a Site and Adding Content in Dreamweaver CS4
 - Adding Links and Images in Dreamweaver CS4
 - Tables, Accessibility, and Standards in Dreamweaver CS4
 - Reusing Content in Dreamweaver CS4
 - Creating Interactive Web Pages in Dreamweaver CS4
 - Cascading Style Sheets in Dreamweaver CS4
 - Dreamweaver CS4 Site Maintenance and Advanced Concepts

- **A4. Adobe Flash CS5**
 - Introduction to Adobe Flash Professional CS5
 - Drawing and Working with Images in Flash CS5
 - Using Flash CS5 Libraries, Text, and Components
 - Animation in Flash CS5
 - ActionScript and Multimedia in Flash CS5
 - Creating navigation and Publishing Movies in Flash CS5

- **A5. Adobe Photoshop CS5**
 - Photoshop CS5: Getting Started

- Photoshop CS5: Beyond the Basics

➤ **A6. Adobe Dreamweaver CS5**

- Setting up a site and Adding Content in Dreamweaver CS5
- Adding Links and Images in Dreamweaver CS5
- Tables, Accessibility, and Standards in Dreamweaver CS5
- Reusing Content in Dreamweaver CS5
- Creating Interactive Web Pages in Dreamweaver CS5
- Cascading Style Sheets in Dreamweaver CS5

📁 **Checkpoint:**

➤ **C1. Check Point Certified Security Administrator (CCSA) NGX**

- Check Point NGX: Architecture, Operation, and Installation
- Check Point NGX: Security Policies
- Check Point NGX: Network Address Translation and Traffic Monitoring
- Check Point NGX: SmartDefense and Content Security
- Check Point NGX: Authentication and LDAP User Management
- Check Point NGX: VPN Configuration and Disaster Recovery

➤ **C2. Check Point NG with Application Intelligence - Management I**

- Security administration in Check Point: Introduction to Firewalls and Check Point
- Security administration in Check Point: Enforcing a Security Policy
- Security administration in Check Point: Logging and SmartView Tracker
- Security administration in Check Point: User Authentication
- Security administration in Check Point: Network Address Translation and Administration

📁 **Microsoft:**

➤ **MO1. 70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System**
Installing Windows XP

- Installing Windows XP
- Managing and Troubleshooting Resources
- Managing and Troubleshooting Desktop Storage and Settings
- Managing and Troubleshooting Devices, Drivers, Local Security, and User Logon
- Managing and Troubleshooting Network Protocols and Operating System Performance
- Mentoring 70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System
- Test Prep 70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System

➤ **MO2. 70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP OS**

- Resolving Issues with the Operating System and Office Applications
- Resolving Issues with Outlook and Outlook Express
- Resolving Issues with Hardware and Network Connectivity
- Resolving Issues with Internet Explorer, Application Security, and Security Incidents
- Mentoring 70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System

- TestPrep 70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System

- **MO3. 70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment**
 - Windows Server 2003: Basic Concepts
 - Windows Server 2003: Managing Users, Groups, and Computers
 - Windows Server 2003: Managing Resource Access
 - Windows Server 2003: Managing Hardware, Disks, and Logical Devices
 - Windows Server 2003: Managing the Server Environment
 - Windows Server 2003: Managing Disaster Recovery
 - Managing and Maintaining a Microsoft Windows Server 2003 Environment (Exam 70-290) Express Guide
 - Mentoring 70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment
 - TestPrep 70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment

- **MO4. 70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network**
 - Windows Server 2003: Implementing, Managing, and Maintaining TCP/IP
 - Windows Server 2003: Implementing, Managing, and Maintaining DHCP
 - Windows Server 2003: Implementing, Managing, and Maintaining Name Resolution
 - Windows Server 2003: Implementing, Managing, and Maintaining Network Security
 - Windows Server 2003: Implementing, Managing, and Maintaining Remote Access
 - Windows Server 2003: Implementing, Managing, and Maintaining Routing
 - Windows Server 2003: Maintaining a Network Infrastructure
 - Implementing, Managing, Maintaining a Windows Server 2003 Network Infrastructure (Exam 70-291) Express Guide
 - Mentoring 70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure
 - TestPrep 70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure

- **MO5. 70-431 TS: Microsoft SQL Server 2005: Implementation and Maintenance**
 - Installing SQL Server 2005
 - Configuring SQL Server 2005
 - Creating and Implementing Database Objects in SQL Server 2005
 - Retrieving Data and Running Queries in SQL Server 2005
 - SQL Server 2005 Messaging and Querying Tools
 - Managing and Maintaining SQL Server 2005 Databases
 - SQL Server 2005 Database Performance and Optimization
 - Monitoring and Diagnosing Database Problems in SQL Server 2005
 - SQL Server 2005 High Availability and Disaster Recovery
 - SQL Server 2005 Backup and Restores
 - Mentoring 70-431 TS: Microsoft SQL Server 2005 - Implementation and Maintenance
 - TestPrep 70-431 TS: Microsoft SQL Server 2005 - Implementation and Maintenance

- **MO6. 70-620 TS: Microsoft Windows Vista Client, Configuring**
 - Installing Windows Vista
 - Configure Windows Vista Environments
 - Windows Vista Users and Groups

- Security in Windows Vista
- Windows Vista Network Connectivity
- Configuring Windows Vista Applications
- Windows Vista Maintenance and Optimization
- Windows Vista Mobile Computing and Troubleshooting
- Mentoring 70-620 TS: Configuring Windows Vista Client
- TestPrep 70-620 TS: Configuring Windows Vista Client

Oracle:

- **OO1. 1Z0-042 Oracle Database 10g: Administration I**
 - Oracle Database 10g: Installing Oracle Database 10g Release 2
 - Oracle Database 10g: Creating Databases Release 2
 - Oracle Database 10g: Database Interfaces Release 2
 - Oracle Database 10g: Database Control and Storage Structures Release 2
 - Oracle Database 10g: Users and Security Release 2
 - Oracle Database 10g: Managing Schema Objects and Data Release 2
 - Oracle Database 10g: The SQL*Loader and PL/SQL Release 2
 - Oracle Database 10g: Oracle Net Services and Shared Servers Release 2
 - Oracle Database 10g: Monitoring and Maintenance Release 2
 - Oracle Database 10g: Managing Undo Data and Lock Conflicts Release 2
 - Oracle Database 10g: Managing Backup and Recovery Release 2
 - Oracle Database 10g: Administration Workshop I Express Guide
 - Mentoring 1Z0-042 Oracle Database 10g: Administration I
 - TestPrep 1Z0-042 Oracle Database 10g: Administration I
 - TestPrep 1Z0-042 Oracle Database 10g: Administration I Release 2

- **OO2. Oracle Database 10g: PL/SQL Fundamentals**
 - Introduction to PL/SQL
 - Using PL/SQL with an Oracle Server
 - Using Control Structures
 - Using Composite Data Types
 - Explicit Cursors and Exception Errors
 - Creating Stored Procedures and Functions

Java:

- **JO1: 310-065 Sun Certified Programmer for the Java Platform, Standard Edition 6.**
 - Java Programming with Java SE 6.0: Getting Started with Java
 - Java Programming with Java SE 6.0: Operators and Flow Control in Java
 - Java Programming with Java SE 6.0: Creating Classes in Java
 - Java Programming with Java SE 6.0: Working with Classes in Java
 - Java Programming with Java SE 6.0: Generics and Annotations
 - Java Programming with Java SE 6.0: Reference Types and Threading
 - Java Programming with Java SE 6.0: Exception Handling and Assertions
 - Java Programming with Java SE 6.0: Java Utilities
 - Java Programming with Java SE 6.0: Java I/O
 - Java Programming with Java SE 6.0: Basic GUI Development in Java

- Java Programming with Java SE 6.0: Java Applets
- Mentoring: CX-310-065 Sun Certified Programmer for the Java 2 Platform, Standard Edition 6.0
- TestPrep CX-310-065 Sun Certified Programmer for the Java 2 Platform, Standard Edition 6.0

➤ **JO2: Java SE 7 Fundamentals**

- Java SE7 Fundamentals: Introduction to Java
- Java SE7 Fundamentals: Variables, Operators, and Objects
- Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops
- Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts
- Java SE7 Fundamentals: Handling Errors and Deploying Applications

 **Linux/Unix:**

➤ **LU1. LPI Certification Level 1: Exam 101**

- Using the Linux Shell
- Redirection Approaches and Process Control
- Managing and Processing Text
- Managing Files in Linux
- Mounting and Managing File Systems
- Partitions, File Systems, and Disk Quotas
- Hardware Requirements
- Hardware Configurations for Linux
- Installing Linux
- Managing Debian and Red Hat Packages
- Administering the X Window System

➤ **LU2. LPI Certification Level 1: Exam 201**

- Linux User Notification and Device Management
- E-mail and Security in Linux
- Linux Kernel Compilation and Linux Startup
- Linux File Sharing and File System Management
- Linux Network Configuration
- Linux Network Services
- Linux System Maintenance and Hardware Configuration
- Linux Security
- Linux System Troubleshooting

➤ **LU3. Novell SUSE Linux Fundamentals v10**

- Installing SUSE Linux
- Command-Line Management in SUSE Linux
- Configuring a SUSE Linux Network
- Managing System Processes in SUSE Linux
- Managing Users, Groups, and Storage in SUSE Linux
- SUSE Linux Security
- SUSE Linux Hardware and Documentation

➤ **LU4. UNIX: System Administration**

- UNIX User and Data Management
- Deploying and Initializing UNIX Systems
- Securing UNIX Systems
- Managing UNIX Software and System Services
- Networking and UNIX Name Resolution
- Managing UNIX Clients
- Administering UNIX Network Services
- UNIX Systems Management
- **LU5. LPI Certification Level 1: Exam 102**
 - Linux Kernel
 - Printing In Linux
 - Writing shell Script In Linux
 - Administrative And Documentation Tasks In Linux
 - Managing Linux User And Group Accounts
 - Administering Linux System Tasks And Backup Strategies
 - Networkings Fundamentals In Linux
 - Networking Services In Linux
 - Working With Sendmail And Apache
 - Security In Linux Environment
 - Data Management , Localization,and Encryption In Linux
 - Mail Transfer Agents and Accessibility In Linux
- **LU6. LPI Certification Level 2: Exam 202**
 - Linux User Notification And Device Management
 - E-Mail and Security In Linux
 - Linux Kernel Compilation And Linux Startup
 - Linux File Sharing And File System Management
 - Linux Network Configuration
 - Linux Network Services
 - Linux System Maintenance And Hardware Configuration
 - Linux Security
 - Linux System Troubleshooting

SAP:

- **S1. SAP BusinessObjects Business Intelligence**
 - SAP BusinessObjects: Overview
 - SAP BusinessObjects: Crystal Reports
 - SAP BusinessObjects: Web Intelligence
 - SAP BusinessObjects: Dashboards and Analytics
 - SAP BusinessObjects: InfoView
 - SAP BusinessObjects: Business Intelligence

Catalog

Office 2010:

- **EU1. 77-881: Microsoft Office Word 2010: Beginning Word**
 - Getting Started with Word 2010

- Formatting and Working with Text in Word 2010
- Organizing and Arranging Text in Word 2010
- Moving Around in Word 2010
- Structuring Word 2010 Documents
- Reviewing Documents in Word 2010
- Saving, Sharing, and Printing in Word 2010
- Customizing the Behavior and Appearance of Word 2010
- Drawing and Inserting Graphics in Word 2010
- Mentoring 77-881 Word 2010

- **EU2. 77-881: Microsoft Office Excel 2010: Advanced Word**
 - Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010
 - Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010
 - Forms, Fields, and Mail Merge in Word 2010
 - Managing, Inspecting, and Recovering Word 2010 Documents
 - Creating and Formatting Tables in Word 2010
 - Manipulating Tables in Word 2010
 - Embedding Charts and Tables into Word 2010
 - Mentoring 77-881 Word 2010
 - TestPrep 77-881 Word 2010

- **EU3. 77-882: Microsoft Office Excel 2010 : Beginning Excel**
 - Getting Started with Excel 2010
 - Applying Basic Data Formatting in Excel 2010
 - Moving and Getting Around in Excel 2010
 - Moving Data and Modifying Worksheets in Excel 2010
 - Saving, Sending, and Printing Excel 2010 Workbooks
 - Using Conditional Formatting, Tables, and Sparklines in Excel 2010
 - Reviewing and Protecting Content in Excel 2010
 - Using Basic Formulas in Excel 2010
 - Using Basic Functions with Excel 2010
 - Inserting Basic Charts in Excel 2010
 - Adding Visuals, Themes, and Styles to Excel Workbooks
 - Mentoring 77-882 Excel 2010

- **EU4. 77-882: Microsoft Office Excel 2010 : Advanced Excel**
 - Customizing Visual Elements in Excel 2010
 - Customizing Workbook Settings, Conditional Formatting, and Number Formats
 - Organizing Data and Objects in Excel 2010
 - Ensuring Excel 2010 Data and Formulas are Right
 - Automating Excel Tasks using Macros
 - Analyzing Data with What-if Analysis
 - PivotTables and PivotCharts in Excel 2010
 - PivotTable Filters, Calculations, and PowerPivot
 - Mentoring 77-882 Excel 2010

- **EU5. 77-888: Microsoft Office Excel 2010 : Power User Excel**
 - Sharing Excel 2010 Workbooks Online and on a Network

- Using Excel 2010 to Collaborate Online and with Other Office Applications
- Using Lookup, Reference, Math, and Text Functions in Excel 2010
- Manipulating Formulas and Using Forms in Excel 2010
- Using Excel 2010 Data Connections: Web Queries, XML, and Databases

- **EU6. Microsoft SharePoint 2010 for End Users**
 - Getting Started with SharePoint 2010
 - Using SharePoint 2010 with Office 2010
 - Managing SharePoint 2010 Sites, Lists, and Libraries
 - Managing SharePoint 2010 Pages and Components
 - SharePoint 2010 Security and Business Intelligence

- **EU7. Microsoft Windows 7 for End Users**
 - Getting Started with Windows 7
 - Setting up and Securing Windows 7
 - Customizing Windows 7

- **EU8. 77-884:Microsoft Office 2010: Beginning Outlook**
 - Getting Started with Outlook 2010
 - Managing Conversations and Organizing E-mail in Outlook 2010
 - Managing Attachments, Graphics, Signatures, and Autoreplies in Outlook 2010
 - Using the Calendar for Appointments, Events, and Meetings in Outlook 2010
 - Managing Meetings and Customizing the Calendar in Outlook 2010
 - Outlook 2010 Social Connector and Messaging
 - Working with Contacts in Outlook 2010
 - Using the Tasks, Notes, and Journal Features in Outlook 2010
 - Mentoring 77-884 Outlook 2010

- **EU9. 77-884: Microsoft Office 2010: Advanced Outlook**
 - Formatting E-Mail and Configuring Message Options in Outlook 2010
 - Customizing Outlook 2010 and Managing Accounts
 - Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010
 - Working with File Transfer and Folders, Searching, and RSS Feeds Outlook 2010
 - Data Files, Archiving, and Send/Receive Groups in Outlook 2010
 - Implementing Security with Outlook 2010
 - Accessing Exchange Remotely and Using Forms in Outlook 2010
 - Mentoring 77-884 Outlook 2010

- **EU10. 77-883:Microsoft Office 2010: Beginning & Advanced PowerPoint**
 - Getting Started with PowerPoint 2010
 - Visually Enhancing PowerPoint 2010 Presentations
 - Adding Images to Presentations in PowerPoint 2010
 - Using Multimedia and Animations in PowerPoint 2010
 - Using Advanced Slide Show Tools in PowerPoint 2010
 - Collaborating and Sharing Presentations in PowerPoint 2010
 - Mentoring 77-883 PowerPoint 2010

- **EU11. 77-885:Microsoft Office 2010: Beginning Access**
 - Getting Started with Access 2010
 - Creating Basic Tables in Access 2010
 - Data Manipulation and Simple Relationships in access 2010
 - Introduction to Forms in Access 2010
 - Modifying Basic Forms in Access 2010
 - Introduction to Queries in Access 2010
 - Introduction to Reports in Access 2010
 - Mentoring 77-885 Access 2010

- **EU12. 77-885:Microsoft Office 2010: Advanced Access**
 - Advanced Importing and Exporting with Access 2010
 - PivotTables and PivotCharts in Access 2010
 - Retrieving, Validating, and Attaching Data in Access 2010
 - Subforms, Subreports, and Conditional Formatting in Access 2010
 - Joins, SQL, and Action Queries in Access 2010
 - Using Access 2010 with SharePoint and Access Services
 - Access 2010 Macros and VBA
 - Optimizing, Securing and Sharing Access 2010 Databases
 - Mentoring 77-885 Access 2010

- **EU13. 70-178:Microsoft Office 2010: Beginning Project**
 - Introduction to Project Management using Project 2010
 - Introduction to Project 2010
 - Initializing a Project with Project 2010
 - Defining Project Properties in Project 2010
 - Building a Schedule with Project 2010
 - Creating Resources in Project 2010
 - Managing Resource Assignments with Project 2010
 - Monitoring Schedule Performance with Project 2010
 - Communicating Project Information with Project 2010

- **EU14. 70-178:Microsoft Office 2010: Advanced Project**
 - Advanced Customizing with Project 2010
 - Advanced Tools for Managing Multiple Projects with Project 2010
 - Advanced Resource Management with Project 2010
 - Advanced Scheduling Management with Project 2010
 - Advanced Reporting and Management Tools in Project 2010

- **EU15. Microsoft Office 2010: Beginning Visio**
 - Getting Started with Visio 2010
 - Working with Diagrams in Visio 2010
 - Collaboration, Evaluation and Printing in Visio 2010

- **EU16. Lotus Notes 8: End Users**
 - Lotus Notes 8: New Features for End Users
 - Getting Started with Lotus Notes 8 Using Mail

- Scheduling Events and Managing Applications
- Working with Instant Messaging, Contacts, and Blogs
- Using Productivity Tools and Accessing Lotus Notes 8 Remotely

- **EU17. Mac OS X Lion and Safari for End Users**
 - Getting Started with Mac OS X Lion for End Users
 - Getting Organized with Mac OS X Lion
 - Using Mac OSX Lion to Interact with the World
 - Under the Hood with Mac OS X Lion
 - Sharing Content and Browsing the Web Privately and Securely using Safari
 - Up and Running with Safari 5.1
 - Getting Started with Safari

- **EU18. Microsoft Office :Beginning Outlook for Mac 2011**
 - Microsoft Outlook for Mac 2011: Getting Started
 - Microsoft Outlook for Mac 2011: Managing Conversations and E-mail
 - Microsoft Outlook for Mac 2011: Mastering E-mail
 - Microsoft Outlook for Mac 2011: Scheduling with the Calendar
 - Microsoft Outlook for Mac 2011: Managing Contacts
 - Moving Beyond E-mail to Maximize Microsoft Outlook's Potential

- **EU19. Microsoft Office :Beginning Word for Mac 2011**
 - Microsoft Word for Mac 2011: Getting Started
 - Microsoft Word for Mac 2011: Formatting and Working with Text
 - Microsoft Word for Mac 2011: Structuring and Organizing Documents
 - Microsoft Word for Mac 2011: Moving Around a Document
 - Microsoft Word for Mac 2011: Adding and Formatting Images
 - Microsoft Word for Mac 2011: Creating and Formatting Tables
 - Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking

- **EU20. Microsoft Office :Beginning Excel for Mac 2011**
 - Microsoft Excel for Mac 2011: Getting Started
 - Microsoft Excel for Mac 2011: Applying Basic Data Formatting
 - Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks
 - Microsoft Excel for Mac 2011: Moving Data and Modifying Worksheets
 - Microsoft Excel for Mac 2011: Using Basic Formulas
 - Microsoft Excel for Mac 2011: Using Basic Functions
 - Microsoft Excel for Mac 2011: Inserting Basic Charts
 - Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks

- **EU21. Microsoft Office :Beginning PowerPoint for Mac 2011**
 - Microsoft PowerPoint for Mac 2011: Getting Started
 - Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements
 - Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation
 - Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools

- **M16. 77-601 Using Microsoft Office Word 2007**
 - Getting Started with Word 2007
 - Working with Text and Paragraphs in word 2007

- Structuring, Editing, Saving and opening Documents in Word 2007
 - Printing, Help, And Automated Formatting in Word 2007
 - Working with Documents in Word 2007
 - Advance Formatting in Word 2007
 - Advance Document Navigation and Document Reviews in Word 2007
 - Using Tables ,Charts and graphics in Word 2007
 - Advance Data Manipulation Features in Word 2007
 - Advance Document Features in Word 2007
 - Collaborative Features in Word 2007
 - Mentoring Using Word 2007
 - TestPrep Using Word 2007
- **M17. 77-602 Using Microsoft Office Excel 2007**
- Getting Started with Excel 2007
 - Manipulating And Formatting Data And Worksheets in Excel 2007
 - Reviewing And Printing in Excel 2007
 - Excel 2007 Formulas And Functions
 - Excel 2007 Charts, Pictures, Themes and Styles
 - Advance Formatting in Excel 2007
 - Advance Data Management in Excel 2007
 - Advance Customization in Excel 2007
 - Analyzing Data in Excel 2007
 - Protecting And Sharing Excel 2007 Workbooks
 - Exchanging Data with Excel 2007
 - Mentoring Using Excel 2007
 - TestPrep Using Excel 2007
- **M18. 77-603 Using Microsoft Office PowerPoint 2007**
- Getting Started with PowerPoint 2007
 - Adding Graphics to Presentations in PowerPoint 2007
 - Adding Multimedia and Animation to Presentations in PowerPoint 2007
 - Creating Custom Slide Shows in PowerPoint 2007
 - PowerPoint 2007 Charts, Pictures, Themes and Styles
 - Distributing presentations in PowerPoint 2007
 - Mentoring Using PowerPoint 2007
 - TestPrep Using PowerPoint 2007
- **M19. 77-604 Using Microsoft Office Outlook 2007**
- Getting Started with Outlook 2007
 - Formatting And Managing E-mail in Outlook 2007
 - Using The Calendar in Outlook 2007
 - Using Contacts, Task , Notes and Customizing the Interface in Outlook 2007
 - Completing Searches , Printing Items and working with RSS Feeds in Outlook 2007
 - Customizing Outlook 2007 and Using the journal
 - Configuring Rules , Alerts And Junk E-mail Settings in Outlook 2007
 - Working with SharePoint, Calendars and Forms in Outlook 2007
 - Data Security, Archiving And Working Offline in Outlook 2007
 - Instant ,Text and Unified Messaging in Outlook 2007
 - Business Contact Manager with Outlook 2007

- Mentoring Using Outlook 2007
- TestPrep Using Outlook 2007

- **M20. 77-605 Using Microsoft Office Access 2007**
 - Getting Started with Access 2007
 - Basic Access 2007 Tables
 - Basic Access 2007 Forms
 - Queries And Reports in Access 2007
 - Importing And Exporting Data And Data Presentation in Access 2007
 - Advance Data Management in Access 2007
 - Programmability And Administration in Access 2007
 - Database Administration in Access 2007
 - Mentoring Using Access 2007
 - TestPrep Using Access 2007

- **M21. 70-632 : TS: Microsoft Office Project 2007 , Managing Projects**
 - Creating And designing a Projects with Project 2007
 - Specifying And Assigning Resources in Project 2007
 - Tracking And Reporting Progress with Project 2007
 - Advance Customization with MS Project 2007
 - Project Data Management And Performance with MS Project 2007
 - Mentoring 70-632 TS: Microsoft office project 2007, Managing Projects
 - TestPrep 70-632 TS: Microsoft office project 2007, Managing Projects

